

# ANZ'S PURPOSE: TO SHAPE A WORLD WHERE PEOPLE AND COMMUNITIES THRIVE

ANZ NZ's 5 year vision: To be known as the bank that helps Kiwis get ahead in their lives

We'll do that by <u>making it easier</u> for them to:



Save and stay on top of their money



Buy and own homes



Start and grow their businesses



Protect their families and possessions



Prepare for retirement

#### That means we have to:

- 1) <u>Know</u> our customers well enough to help them achieve their financial dreams
  - 2) Give them tools to manage their money
  - 3) <u>Delight customers</u> especially at the important times in their lives
    - 4) Have a whole of bank approach to their needs
      - 5) Be trusted to do the right thing by them



### **ANZ'S FIVE ENVIRONMENTAL TARGETS**

ANZ has committed to achieve five global environmental targets by 2025.

On top of our existing emissions target, we've committed to four new targets to strengthen our goal to reduce the impact of ANZ's business activities on the environment.

Reducing emissions by 24% by 2025 and by 35% by 2030

Reducing portable water consumption by 25% by 2025

Reducing paper consumption (office and customer paper use only) by 60% by 2025

Reducing waste to landfill by 30% by 2025

Increasing renewable electricity use to 100% by 2025

# **CONTACT**

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#### WEBSITE

www.bdo.nz

## FOR MORE RESOURCES

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